[Utility Logo]

**PUBLIC NOTICE**

**LEAD SERVICE LINE REPLACEMENT**

In approximately [90] days, [Name] will be replacing the watermain that serves your home. Our contractor will also be replacing the lead piping from the portion of the service line that we own (from the watermain to your property line) with a [copper] service line.

Our records indicate that your portion of the service line, from the property line to your household water meter, may also be made of lead. [Name] strongly encourages you to make arrangements with a plumber/contractor to verify your service line is lead and, if so, to replace your portion of the service line while our upgrades are ongoing. For further information on this please call [department/person].

**This is a one time only opportunity to have your lead service lines replaced at a lower cost. If you decide in the future to replace your lead service lines, you will need to also pay for the cost of municipality services to connect to the new line, which can be up to [$]**. Typical lead service line replacement costs for a homeowner’s portion of the line are between [$2,000 and $5,000]. Please check with the Lead Service Line Replacement Contact indicated below regarding possible subsidy programs. Please call at least [# weeks] before the scheduled work is to begin.

During and after the lead service line is replaced, there can be increased lead levels in your water for a period of time. **Extra precautions are recommended. Additional information/instructions will be provided when the service line replacement is completed, which will include the steps required to flush your faucets. After flushing, increased lead levels at the tap will continue for several weeks (or longer if only our portion of the lead service line is replaced).** For information onsources of lead in your drinking water, please see [Water Talk - Lead in drinking water - Canada.ca](https://www.canada.ca/en/health-canada/services/environmental-workplace-health/reports-publications/water-quality/water-talk-minimizing-exposure-lead-drinking-water-distribution-systems.html)

Please note, while the removal of our portion of the lead service line will reduce your risk of exposure, if the household portion of the service line and any lead pipes within the home are not replaced, you will continue to be at risk of lead exposure at the tap*.*

Lead exposure has been associated with effects on intellectual development and behaviour of children. Other health effects, such as cardiovascular effects (increases in blood pressure and reduced kidney function) have also been associated with relatively low levels of lead exposure.

Information about lead service lines in our community is available at [Website]. Further information on the steps you can take to protect against lead exposure can be found on the Manitoba government website at [Environment and Climate | Province of Manitoba (gov.mb.ca)](https://www.gov.mb.ca/sd/water/drinking-water/lead/index.html) This information is particularly important if you are pregnant or have children in your home.

**Details for [XXX] Street:**

* We expect to begin work in the [xxxx] block of [street] in approximately [90] days. This work may affect your property on [mm/dd/yyyy]. We will make every effort to minimize any inconvenience to you during construction.
* The work will temporarily affect your water service starting at \_\_\_\_\_\_\_\_\_\_ AM/PM for approximately \_\_\_\_\_\_\_\_\_\_\_hours.
* The Contractor will be placing a temporary, above ground watermain and service lines that will be connected directly to your home to provide you with water service during the work. Please open the valve to your outside faucet and make sure the outside faucet is available to us.
* We will be working in public space, but depending on the location of the property line, we may need to dig in your yard.
* We will be replacing or reconnecting the pipe on the public space. We will then need to flush your water service pipes. Please open the valve to your outside faucet and make sure the outside faucet is available to us.
* Please follow the precautions in the follow-up letter that will be placed on your door that day. Information is also available on line at [XXXXX].
* Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If you have any questions about this project please visit our project website, [Project website], or contact:

General Project Contact: [Point of Contact]

 [Phone number], (between 00:00 AM and 00:00 PM)]

 [E-mail address]

Lead Service Line Replacement Contact: [Point of Contact]

 [phone number], (between 00:00 AM and 00:00 PM)] [E-mail address]

Sincerely,

[Appropriate Manager]

[Title]

[Utility Name]