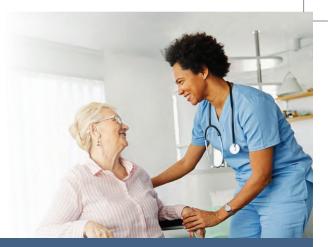
## PROTECTION FOR PERSONS IN CARE ACT



The Protection for Persons In Care Act (PPCA) helps protect adults from **abuse** and **neglect** while receiving care in **personal care homes**, **hospitals** or any other **designated health facility**. The Protection for Persons in Care Office is responsible for receiving and investigating reports of alleged abuse or neglect under the PPCA.



- the use of physical force resulting in pain, discomfort or injury,
- the intentional causing of emotional or psychological harm,
- sexual contact, activity or behaviour between a patient and an individual in a position of trust,
- non-consensual sexual contact, or
- theft or destruction of a patient's property.



## An act or omission that:

- is mistreatment that deprives a patient of adequate care, adequate medical attention or other necessaries of life or a combination of any of them; and
- · causes or is reasonably likely to cause:
  - · death of a patient,
  - · physical or psychological harm to a patient, or
  - a significant loss to the property of a patient.



Anyone who has reason to believe abuse or neglect occurred, or is likely to occur, is legally required to report these concerns as soon as possible.

## FOR MORE INFORMATION OR TO MAKE A CONFIDENTIAL REPORT:

The Protection for Persons in Care Office

300 Carlton Street Winnipeg, MB R3B 3M9

Phone: 204-788-6366

Toll free: 1-866-440-6366 (outside Winnipeg)

Email: protection@gov.mb.ca

**Fax:** 204-775-8055 **TTY:** 204-774-8618

TTY Toll free: 1-800-855-0511

