

NAME

March 11, 2026

ADDRESS LINE 1

ADDRESS LINE 2

Dear income assistance recipient,

This letter is to inform you of a change to how you get dental benefits through the income assistance Health Services program.

Starting April 1, 2026, everyone will be expected to apply for the Canadian Dental Care Plan (CDCP) offered by the Government of Canada. After September 1, 2026 income assistance will only pay for dental services for recipients who are ineligible for the CDCP. Unless you have private dental insurance from another source, you will need to apply for the CDCP to see if you are eligible.

There are two ways to apply.

Online: <https://www.canada.ca/en/services/benefits/dental/dental-care-plan/apply.html>

Over the phone: 1-833-537-4342, or for TTY, 1-833-677-6262.

Please note, there are some situations where EIA or Manitoba Supports may still pay for your dental services, including:

1. You **have not** applied for the CDCP, and you have a dental emergency. Please call or have your dentist call 204-945-8767 to confirm coverage.
2. You **do not qualify** for the CDCP.

If you have applied for the CDCP and are not eligible, you must send a copy of your CDCP decision letter to your EIA or Manitoba Supports office to continue receiving dental benefits. Documents can be submitted securely online at the following link: <https://www.gov.mb.ca/fs/contacting-eia.html>

If you have private dental insurance, there is no change for you.

If you have any questions about this change or about how to apply for the Canadian Dental Care Plan, you can email [hsdental@gov.mb.ca](mailto:hsdental@gov.mb.ca).

Sincerely,

Department of Families