

**IMPROVE ACCESS**  
 PROVINCIAL GOAL: Reduce ED wait times to 3.9 hours by Mar 31, 2024

**ED Wait Times (hours, 90th percentile)**

SDO	Target	Last 12 months	Compared to Target	Status
<b>Manitoba</b>	<b>3.9</b>	<b>8.3</b>	<b>112.3% over and worsening</b>	
IERHA	3.9	8.1	106.9% over and worsening	OFF TRACK
NHR	3.9	4.5	16.6% over and worsening	OFF TRACK
PMH	3.9	5.9	51.6% over and worsening	OFF TRACK
SH-SS	3.9	5.4	39.0% over and worsening	OFF TRACK
WRHA	3.9	10.1	157.9% over and worsening	OFF TRACK
Shared Health	3.9	8.1	107.0% over and worsening	OFF TRACK

SDO	Indicator	Target	Actual	Comparison	Status
CCMB	# of ED Visits / 100 cancer patients	17.2%	15.9%	1.3% under	ON TRACK

**IMPROVE THE HEALTH SERVICE EXPERIENCE**  
 PROVINCIAL GOAL: Improve positive inpatient experience to 69% by March 31, 2023

**Inpatient Experience (% with positive ratings of 9 or 10 / 10)**

SDO	Target	Last 3 months	Compared to Target	Status
<b>Manitoba</b>	<b>69%</b>	<b>64.0%</b>	<b>7.3% under but improving</b>	
IERHA	69%	76.5%	10.9% over and improving	ON TRACK
NHR	69%	57.6%	16.6% under and worsening	OFF TRACK
PMH	69%	74.2%	7.5% over and improving	ON TRACK
SH-SS	69%	70.0%	1.5% over but worsening	ON TRACK
WRHA*	69%	60.4%	12.5% under but improving	OFF TRACK
Shared Health*	69%	60.4%	12.5% under but improving	OFF TRACK

\*Data collected using temporary alternate methodology since Aug-22

SDO	Indicator	Target	Actual	Comparison	Status
CCMB	Patient Satisfaction	69.0%	88.0%	19.0% over	ON TRACK

**AFFORDABILITY AND SUSTAINABLE HEALTH SPENDING**  
 PROVINCIAL GOAL: Maintain 2023/24 MB Summary Health Expenditures within 2% over 2022/23

**Total Expenditures - 2022/23 Actual year-end\* vs 2023/24 Year-End Forecast**

SDO	YE Actual*	YE Forecast†	Compared to 22/23 YE Actual	Status
<b>Manitoba (Summary)</b>	<b>\$7.620 B</b>	<b>\$7.713 B</b>	<b>1.2% over</b>	
IERHA	\$283.05 M	\$314.80 M	11.2% over and worsening	OFF TRACK
NHR	\$271.21 M	\$304.50 M	12.3% over and worsening	OFF TRACK
PMH	\$671.13 M	\$756.98 M	12.8% over and worsening	OFF TRACK
SH-SS	\$460.90 M	\$490.99 M	6.5% over and worsening	OFF TRACK
WRHA	\$2.386 B	\$2.561 B	7.3% over and worsening	OFF TRACK
Shared Health	\$1.858 B	\$1.913 B	2.9% over and improving	OFF TRACK
CCMB	\$129.29 M	\$149.80 M	15.9% over and worsening	ON TRACK
Drug Program	\$61.34 M	\$72.29 M	17.9% over	ON TRACK
MB Health Dept	\$256.01 M	\$79.67 M	68.9% under	ON TRACK
<b>Health Services Insurance Fund:</b>				
Prov services	\$192.31 M	\$233.51 M	21.4% over	ON TRACK
Medical	\$1.499 B	\$1.483 B	1.0% under	ON TRACK
Pharmacare	\$362.74 M	\$451.09 M	24.4% over	ON TRACK
Capital	\$203.75 M	\$207.89 M	2.0% over	ON TRACK

\*reflects 2022/23 transferred expenditures

†2023/24 Expenditures