

Manitoba



Department of Families

Community Service Delivery
Disability Programs and Specialized
Services

105 – 114 Garry Street, Winnipeg, Manitoba R3C 4V4

T 204 945-2532 F 204 945-5668

www.manitoba.ca

Ministère des Familles

Division de la prestation de services dans les communautés
Programmes de soutien des personnes handicapées
et services spécialisés

105 – 114 rue Garry, Winnipeg (MB) Canada R3C 4V4

Tél. 204 945-2532 Téléc. 204 945-5668

<http://www.gov.mb.ca/index.fr.html>

March 18, 2020

Community Living disABILITY Services Providers

Dear Service Provider:

I would like to once again thank service providers, community partners and families as we continue to work together to safely support vulnerable adults during this challenging time. The sector has mobilized very quickly to ensure the individuals we support continue to receive the services they need, and we greatly appreciate those efforts.

Information regarding COVID-19 is fast moving and requires us to be flexible in terms of how we deliver our services. Yesterday, we asked day service providers to limit the number of individuals supported at facility-based day services to no more than 50 individuals.

Today, we are asking agencies to move to a critical services approach to offering day services. This means that day services should continue **only** for:

- individuals living with family members who are at risk of losing employment if day services are not provided and do not have other daytime options;
- individuals supported by home share providers who are unable to provide care during daytime hours, and where other arrangements are not possible; and
- individuals who cannot be safely supported in their residence during daytime hours.

Community Living disABILITY Services will work closely with service providers to determine how best to provide day services to individuals with a critical need. More information about how we move towards a critical services approach will be shared in the coming days.

We have also been receiving questions on a range of other topics related to COVID-19 preparedness planning, including:

- access to personal protective equipment,
- record check requirements for staff who may be redeployed to other agencies, and
- funding for overtime and changes to service levels.

Please be assured that the department is aware of the challenges you are facing and we are in the process of seeking solutions. We will be providing more information on these and other topics as soon as possible.

Continue to visit: www.manitoba.ca/covid19 for current information on COVID-19 prevention and health and safety measures.

Thank you again for your ongoing efforts and for working in partnership with the department to ensure that CLDS participants continue to be supported during this challenging time.

Sincerely,

Sandra Dorbolo
Acting Executive Director
Disability Programs and Specialized Services