

CIRCULAR

Date: March 24, 2020

CIRCULAR NUMBER: COVID-19: 2020-24

To: ELCC Child Care Providers

Subject: **COVID-19 New Communications Structure for ELCC**

Program(s): All

Type: Policy For Internal Reference Only
 Procedure Information Only

Effective Date Immediately

Topic: Redirection of early learning and child care communication channels

Effective March 23, 2020, the Early Learning and Child Care Program will begin to provide all child care providers with information and direction in the format of circulars. This approach is being used in other program areas within the Department of Families and is effective for providing the most up to date information that the child care sector will require. Please monitor your emails to ensure you stay informed.

In addition, Manitobans and child care providers seeking information about early learning and child care are being directed to Manitoba's Government Inquiry. This will streamline the process to ensure a timely response and that consistent information is being provided to Manitobans and child care providers during the COVID-19 emergency.

All phone and email inquiries regarding child care services should be redirected to Manitoba Government Inquiry.

Manitoba Government Inquiry staff will work with program areas to respond directly and refer calls and emails when necessary, to designated contacts within Manitoba Families and the Early Learning and Child Care Program.

Families or child care providers should call 204-945-3744 or toll free 1-866-MANITOBA (1-866-626-4862) if there are outstanding questions.

Sarah Thiele | Assistant Deputy Minister
Child and Family Services

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Community Service Delivery