

Reasons for Decision:

Order # AP2021-0024

On <date removed>, <name removed> filed an appeal respecting the Director's calculation of their Rent Assist subsidy. The decision letter was dated <date removed>.

At the hearing, <name removed> told the Board that the amount used to calculate their rent assist subsidy was approximately <amount removed>. The appellant has subsequently received a revised <year removed> GST statement that states their income was less than the amount used in the Department's calculation, and their subsidy needs to be increased to reflect this lower level of income.

<name removed> indicated they have received assistance from friends and family as the current rent assist subsidy has put them in financial difficulty.

<name removed> asked that the Department calculate a retroactive subsidy to <date removed>.

The Department indicated it received documents that showed <name removed>'s world income in <year removed> was approximately <amount removed>. As such, this was the income used to calculate their subsidy. The Department has not received his amended <year removed> GST statement. The Department can look at recalculating <name removed>'s subsidy amount once the amended statement is received.

The Department stated it can consider <name removed>'s request for a retroactive calculation of their subsidy amount if they provide it with documents reflecting when they contacted the Canada Revenue Agency to amend their <year removed> income.

The Board notes that <name removed> has not provided the Department with the requested documentation in order for it to consider recalculating their subsidy amount. The Board encourages <name removed> to work with the Department to provide it with their amended <year removed> GST statement.

After careful consideration of the written and verbal evidence submitted to it, the Board determines that the Department assessed <name removed>'s application correctly according to the legislation and regulations, and that there is no provision in the legislation for discretion. The Board confirms the Director's decision calculating the Rent Assist subsidy.

DISCLAIMER

These are electronic copies of the Reasons for Decision issued by the Social Services Appeal Board. These written reasons have been edited to protect the personal information of individuals by removing personal identifiers.